

Stephen R. Hall Director, Rates & Regulatory Affairs O: 603-216-3523 E: <u>Stephen.Hall@libertyutilities.com</u>

May 26, 2015

NHPUC MAY27/15 pm12:12

Via Electronic and US Mail

Debra A. Howland Executive Director New Hampshire Public Utilities Commission 21 S. Fruit Street, Suite 10 Concord, NH 03301

Re: DG 11-040 Liberty Utilities (Granite State Electric) Corp. and Liberty Utilities

(EnergyNorth Natural Gas) Corp. d/b/a Liberty Utilities

Customer Service Metrics - April 2015

Dear Ms. Howland:

On behalf of Liberty Utilities, this monthly report is provided pursuant to Attachment N, Section II of the Settlement Agreement in DG 11-040 approved by Order 25,370.

Thank you for your assistance with this matter. Please do not hesitate to call if you have any questions.

Sincerely,

Stephen R. Hall

Stephen R. Hall

Enclosure

cc: Service List

OCA Litigation Lynn Hanson